ABSTRACT

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Role of Emotional Intelligence on Prosocial Behavior in Adolescent Volunteers. Dr. Fransisca Iriani Roesmala Dewi, M.Si., Yeni Anna Appulembang, M.A., Psi. S-1 Study Program of Psychology, Tarumanagara University, (i-x; 57 pages; P1-P4; L1-L44)

Adolescence is the transformation into adulthood and becoming the nation's next leaders. During the period, cognitive and social development of adolescents should be enhanced by increasing prosocial behavior. Activities that can help adolescents increase prosocial behavior is to volunteer. Prosocial behavior are influenced by empathy and emotion. The ability to empathize and managing emotion are part of emotional intelligence. Therefore, prosocial behaviors has correlations with emotional intelligence. This study aimed to test how big the role of emotional intelligence on prosocial behavior in adolescent volunteers. The sampling method used are nonprobability sampling with purposive sampling method. The participants of this study were 105 adolescent volunteers. Measurements in this study are the prosocial behavior theory from Eisenberg and Mussen and the theory of emotional intelligence from Goleman. Results from this study indicate that there is a significant role of emotional intelligence on prosocial behavior in adolescent volunteers (F = 31 282, p = 0.000 <0.05). The emotional intelligence affect prosocial behavior in adolescent volunteers by 23.3%.

Keywords: Emotional intelligence, Prosocial behavior, and Adolescent volunteers