

EFFECT OF ORGANIZATIONAL CLIMATE AND JOB SATISFACTION IN WORK STRESS TO STORE MANAGER AT A TRADEMARK PT. X

Heidi Tasik Lolong Wulung, S.Psi
Dr. J.P.Soebandono, MM., M.Si
Muhammad Nisfiannoor, M.Si., Psi
Universitas Tarumanagara

Abstract

This research aims to examine the influence of organizational climate and job satisfaction on job stress and to determine the intervention program will be implemented. Organizational climate is the individual's perception of the work environment, job satisfaction is an individual evaluation of the job, while job stress is the condition of depressed individuals because of the demands of work. Research subjects are trademarks of A store supervisor PT. X in Jabodetabek which amounted to 92 respondents.

The research method used was quantitative research methods. The data was collected using a questionnaire filled out by the respondents directly. Based on the results of data analysis using multiple regression techniques, it is known that the organizational climate and job satisfaction have a significant effect on job stress and sub-dimensions of organizational climate empowerment requires further intervention by using the method of Quality Circle.

Key words : work stress, organizational climate, job satisfaction, supervisor

References : 42 (1996-2011)