

## **Job Satisfaction as Mediator of Leader Member Exchange with Organizational Citizenship Behavior**

Eva Kristinawaty Siburian  
Dr. Rostiana, M.Si., Psi  
Tarumanagara University.

### **Abstract**

This research was carried out to observe the influence of Leader Member Exchange to Organizational Citizenship Behavior, using Job Satisfaction as mediator variable. The participants of this research were 313 Store Associates and Cashiers in bookstore of PT GM. To observe the Job Satisfaction as Mediator of Leader Member Exchange with Organizational Citizenship Behavior using questionnaires were distributed to the participants. Regression analysis with Partial Least Square (PLS) method had been deployed as the chosen technique to analyse the main data. The result of research is Job Satisfaction as mediator between Leader Member Exchange and Organizational Citizenship Behavior.

*Keywords: Leader Member Exchange, Job Satisfaction, Organizational Citizenship behavior*