ABSTRACT

KEZIA

Description of burnout in christian pastor working on Jakarta. (Denrich Suryadi, M.Psi., & Dra. Fransisca Iriani R. Dewi, M.Si). Study Program of

Bachelor Degree of Psychology, Tarumanagara University. (61, R1-R4,

Appdx 1-25).

This study aimed to know the description of burnout in Christian pastor who

working on the X church denomination in Jakarta. Burnout is a psychological

syndrome that represents an individual response include physical and emotional

symptoms of fatigue caused by long involvement in demanding situations and are

usually experienced by helping professions. This study uses the theory of

Maslach, who divides the concept of burnout in three dimensions, there are the

dimensions of exhaustion, cynicism dimensions, and ineffectiveness dimensions.

There are three factors that can affect the appearance of burnout, namely

situational factors or job characteristics, organizational factors, and individual or

personality factors that include demographic factors like gender, age, and so on.

This study is conducted from February 2010 until July 2010. This study uses a

questionnaire with a 66 points statement, given to 150 subjects of professional

clergy. Processing data using descriptive statistics with SPSS 12.00. The data

processing results show that burnout level in christian pastor working on the X

church denominations in Jakarta tends to be low on each dimensions.

Keywords: burnout, Christian pastor, denomination or church organizations.

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