ABSTRACT

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Relationship of Quality of Work Life on Performance Based on Interests Against Work (Study On Employees Bank X); Dr. P. Tommy. Y. S. Suyasa, Psi; Undergraduate Program in Psychology, Tarumanagara University (i –xiv; 68 pages; R 1 - R 4; Appdx 1 – 71)

The purpose of this study was to determine whether there was a correlation contributes of quality of work life on performance reviewed based on suitability of interest in the employment of the employee. Participants in this study were employees of Bank X branch Mangga Dua who had worked at least 1 year (N=60). The data was collected with 3 instruments, such as performance measurement, quality of work life, and two measuring tools of interests. The analysis used in this study was Spearman Correlation Test. The results showed that the dimensions work culture of the quality of work life, have a positive and significant relationship to performance. The results showed that the dimension work culture of the quality of work life, have a positive and significant relationship to performance. The results showed that there were positive and significant relationship between the dimension of quality of work life, dimension work culture and performance in which employees have a high interest in the job. While the employees who were interested (interest enough) and employees who were not interested in all dimensions of quality of work life weren't related to the employee's performance. The results showed that there were no significant correlation between the suitability of interest and performance in the employee funds / credit. While there was a positive and significant relationship between the suitability of interest and performance in the employee operational section.

Keywords: Performance, Quality of Work Life, Suitability of Interest