

## ABSTRACT

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**Relationship between Job Satisfaction and Organizational Citizenship Behavior (Meta-Analysis Study); Dr. P. Tommy Y. S. Suyasa, M.Sc., Psychologist. Bachelor Program, Faculty of Psychology, Tarumanagara University (i-viii; 47 pages, P1-P5, L1-L27)**

Job satisfaction is a pleasant behavior or positive emotional behavior about individual's job. Organizational Citizenship Behavior (OCB) is an employee's behavior that performs tasks outside of their responsibility that benefit the organization. Job satisfaction predicts the OCB, and OCB predicts job satisfaction as well. This study used 14 articles consisting of 15 studies on job satisfaction and PKO. The purpose of this study is to attempt to examine the mean of correlation from previous studies about job satisfaction and to know the relationship between job satisfaction and OCB. This study used meta-analysis method with meta-excel application. The result of data analysis shows the sample-weighted mean correlation ( $\bar{r}$ ) = 0,32. Based on that result, there is a positive significant correlation between job satisfaction and OCB.

Keywords: Job Satisfaction, Organizational Citizenship Behavior (OCB)