

## Abstrak

Perkembangan transportasi umum dapat mempengaruhi pola hidup masyarakat luas, transportasi umum berguna membantu dalam meningkatkan mobilitas mutu kehidupan masyarakat dengan mempermudah pencapaian ke suatu tempat. Sekarang ini transportasi bus sangat digemari masyarakat karena cepat dan dapat menampung banyak orang dalam 1 kali perjalanan.

Namun sarana pendukung bus seperti terminal sangatlah menurun kualitasnya karena kurangnya perhatian terhadap terminal tersebut sehingga menyebabkan terminal bus menjadi tempat yang disegani oleh masyarakat. Dan masyarakat cenderung naik/turun bus disembarang tempat.

Oleh karena itu peningkatan mutu kualitas terminal bus sangat diperlukan guna menjamin keselamatan penumpang dan ketertiban bus juga sehingga dapat menciptakan keselarasan dalam konteks yang saling membutuhkan.

## Abstract

*The development of public transport can affect people's lifestyle, the public transport was helping for the rising of the life quality for some people which is they can make them easier to go to their destination. A bus was a very popular public transport nowadays because of the rapid and the high capacity in one trip*

*However, a bus supporting facilities such as a station was in a very bad quality due to lack of attention to the bus station, causing the bus station lost their respect from many people. And makes them to go/find bus carelessly.*

*Therefore, improving the quality of the bus station is needed to ensure the safety of passengers and bus order also, so they can create a harmony in the context of the mutual need.*