

## DAFTAR PUSTAKA

- Akilandeswari, P., Harshita, R., M, Sumanth. (2018). Sentiment Analysis using Machine Learning through Twitter Streaming API. *International Journal of Engineering & Technology*, 7(3), 1168-1174.
- Ambasta, S. (2016). Opinion Classification System Using Supervised Learning Algorithm. *International Journal of Current Research*, 8(10), 40433-40437.
- Azaza, L., Kirgizov, S., Savonnet, M., Leclercq, E., Gastineau, N., Faiz, R. (2016). Information fusion-based approach for studying influence on Twitter using belief theory. *Computational Social Networks*, 3(5), 1-26.
- Das, S., Behera R. K., Kumar M., Rath S. K. (2018). Real-Time Sentiment Analysis of Twitter Streaming data for Stock Prediction. *In Proceedings of the International Conference on Computational Intelligence and Data Science (ICCIDIS 2018)*, 956-964.
- Dennis, A., Wixon B. H., Tegarden D. (2015). *System Analysis & Design: An Object-Oriented Approach with UML* (5th ed.). Wiley.
- Devika, D., Sunitha, C., Ganesh, A. (2016). Sentiment Analysis:A Comparative Study On Different Approaches. *In Proceedings of the 4<sup>th</sup> International Conference on Recent Trends in Computer Science & Engineering*, 44-49.
- Djalante, R., Lassa, J., Setiamarga, D., Sudjatma, A., Indrawan, M., Haryanto, B., . . . Warsilah, H. (2020). Review and analysis of current responses to COVID-19 in Indonesia: Period of January to March 2020. *Progress in Disaster Science*, 6, 100091. <http://dx.doi.org/10.1016/j.pdisas.2020.100091>
- Frinandy, E., Trisnawarman, D., Dewayani, E. (2020). Application of Opinion Classification for Fastfood Restaurant Popularity Using Instagram. *IOP Conference Series: Materials Science and Engineering* (pp. 1-8). Jakarta: IOP Publishing.
- Hartmann, J., Huppertz, J., Schamp, C., Heitmann, M. (2019). Comparing automated text classification methods. *International Journal of Research in Marketing*, 36, 20-38. <https://doi.org/10.1016/j.ijresmar.2018.09.009>
- Jurafsky, D. & Martin, J. (2019). *Speech and Language Processing: An Introduction to Natural Language Processing, Computational Linguistics, and Speech Recognition*. Stanford University.

- Kausar, M., Dhaka, V., Singh, S. (2013). Web Crawler: A Review. *International Journal of Computer Applications*, 63(2), 31-36.
- Kereta Api Indonesia Commuter. (2020). Sekilas PT. Kereta Commuter Indonesia. Diakses pada tanggal 9 Oktober 2020. <http://www.krl.co.id/>
- Lane, H., Howard, C., Hapke, H.M. (2019). *Natural Language Processing in Action: Understanding, analyzing, and generating text with Python*. Manning.
- Medhat, W., Hassan, A., Korashy, H. (2014). Sentiment analysis algorithms and applications: A survey. *Ain Shams Engineering Journal*, 5, 1093-1113. <http://dx.doi.org/10.1016/j.asej.2014.04.011>
- Nemes, L. & Kiss, A. (2020). Social media sentiment analysis based on COVID-19. *Journal of Information and Telecommunication*, 1-15. <https://doi.org/10.1080/24751839.2020.1790793>
- Nguyen, V., Nguyen H., Snasel V. (2016). Text normalization for named entity recognition in Vietnamese tweets. *Computational Social Networks*, 3(10), 1-16.
- Pfeffer, J., Mayer K., Morstatter F. (2018). Tampering with Twitter's Sample API. *EPJ Data Science*, 7(50), 1-21. <https://doi.org/10.1140/epjds/s13688-018-0178-0>
- Pratama, M., Satyawan, W., Jannati, R., Pamungkas, B., Raspiani, Syahputra, M., Neforawati, I. (2019). The sentiment analysis of Indonesia commuter line using machine learning based on twitter data. *Journal of Physics: Conference Series* (pp. 1-6). Jakarta: IOP Publishing.
- Quinta, F. & Prakoso, H. (2016). Kajian Pemanfaatan Moda Transportasi Kereta Rel Listrik (KRL) Commuter Line dalam Pergerakan Komuter Bekasi-Jakarta. *Jurnal Bumi Indonesia*, 5(2), 1-10.
- Saberi, B. & Saad, S. (2017). Sentiment Analysis or Opinion Mining: A Review. *International Journal on Advanced Science Engineering Information Technology*, 7(5), 1660-1666.
- Salim, J., Trisnawarman, D., Imam, M. (2020). Twitter Users Opinion Classification of Smart Farming in Indonesia. *IOP Conference Series: Materials Science and Engineering* (pp. 1-6). Jakarta: IOP Publishing.
- Sasikala, P. & Sheela, L. (2020). Sentiment analysis of online product reviews using DLMNN and future prediction of online product using IANFIS. *Journal of Big Data*, 7(33), 1-20. <https://doi.org/10.1186/s40537-020-00308-7>

- Tao, J. & Fang, X. (2020). Toward multi-label sentiment analysis: a transfer learning based approach. *Journal of Big Data*, 7(1), 1-26. <https://doi.org/10.1186/s40537-019-0278-0>
- Zubair, A., Barus, L., Soemabrata, J. (2019). Passenger Behavioral Mapping and Station Facilities Design at Commuter Line Train Station (Case: Tangerang Station, Indonesia). *International Journal of GEOMATE*, 16(58), 151-156. <https://doi.org/10.21660/2019.58.8253>