

DAFTAR ISI

Pengesahan	Error! Bookmark not defined.
KATA PENGANTAR	Error! Bookmark not defined.
LEMBAR PERSEMBAHAN	Error! Bookmark not defined.
ABSTRAK	Error! Bookmark not defined.
ABSTRACT	Error! Bookmark not defined.
Pernyataan	Error! Bookmark not defined.
DAFTAR ISI	1
DAFTAR GAMBAR	Error! Bookmark not defined.
DAFTAR TABEL	Error! Bookmark not defined.
BAB 1 PENDAHULUAN	Error! Bookmark not defined.
1.1 Latar Belakang	Error! Bookmark not defined.
1.2 Identifikasi Masalah	Error! Bookmark not defined.
1.3 Rumusan Masalah	Error! Bookmark not defined.
1.4 Tujuan Penelitian.....	Error! Bookmark not defined.
1.5 Manfaat Penelitian.....	Error! Bookmark not defined.
1.6 Batasan Masalah.....	Error! Bookmark not defined.
BAB 2 TINJAUAN PUSTAKA	Error! Bookmark not defined.
2.1 Kualitas	Error! Bookmark not defined.
2.2 Pengendalian Kualitas	Error! Bookmark not defined.
2.3 <i>Six Sigma</i>	Error! Bookmark not defined.
2.3.1 Pengertian <i>Six Sigma</i>	Error! Bookmark not defined.
2.3.2 DMAIC (<i>Define, Measure, Analyze, Improve, and Control</i>).....	Error! Bookmark not defined.
2.3.3 FMEA (<i>Failure Mode and Effect Analysis</i>).....	Error! Bookmark not defined.
2.4 <i>Project Charter</i>	Error! Bookmark not defined.
2.5 Diagram SIPOC (<i>Supplier, Input, Process, Output, dan Customer</i>)..	Error! Bookmark not defined.
2.6 <i>Critical to Quality</i>	Error! Bookmark not defined.
2.7 Peta Kendali	Error! Bookmark not defined.

2.8	<i>Cause and Effect Diagram</i>	Error! Bookmark not defined.
2.9	<i>Why-Why Analysis</i>	Error! Bookmark not defined.
2.10	Biaya Kualitas	Error! Bookmark not defined.
2.10.1	Pengertian Biaya Kualitas	Error! Bookmark not defined.
2.10.2	Komponen Biaya Kualitas	Error! Bookmark not defined.
2.11	Studi Literatur	Error! Bookmark not defined.
BAB III METODELOGI PENELITIAN		Error! Bookmark not defined.
3.1	Tempat dan Waktu Penelitian	Error! Bookmark not defined.
3.2	<i>Flowchart</i> Metode Penelitian.....	Error! Bookmark not defined.
3.3	Teknik Pengumpulan Data.....	Error! Bookmark not defined.
3.4	Teknik Pengolahan Data.....	Error! Bookmark not defined.
BAB IV PENGUMPULAN DAN PENGOLAHAN DATA		Error! Bookmark not defined.
defined.		
4.1	Gambaran Umum Perusahaan.....	Error! Bookmark not defined.
4.2	Produk dan Pemasaran.....	Error! Bookmark not defined.
4.3	Sistem Produksi.....	Error! Bookmark not defined.
4.4	Pengumpulan Data	Error! Bookmark not defined.
4.5	Tahap <i>Define</i>	Error! Bookmark not defined.
4.5.1	<i>Project Charter</i>	Error! Bookmark not defined.
4.5.2	Diagram SIPOC.....	Error! Bookmark not defined.
4.5.3	<i>Critical to Quality (CTQ)</i>	Error! Bookmark not defined.
4.6	Tahap <i>Measure</i>	Error! Bookmark not defined.
4.6.1	Peta Kendali	Error! Bookmark not defined.
4.6.2	Perhitungan DPMO Dan Level Sigma	Error! Bookmark not defined.
4.7	Tahap <i>Analyze</i>	Error! Bookmark not defined.
4.7.1	Diagram Pareto	Error! Bookmark not defined.
4.7.2	<i>Cause and Effect Diagram</i>	Error! Bookmark not defined.
4.7.3	<i>Why-Why Analysis</i>	Error! Bookmark not defined.
4.7.4	<i>Failure Mode and Effect Analysis (FMEA)</i>	Error! Bookmark not defined.
4.8	Tahap <i>Improve</i>	Error! Bookmark not defined.
4.9	Tahap <i>Control</i>	Error! Bookmark not defined.
4.10	Biaya Kualitas	Error! Bookmark not defined.

BAB V KESIMPULAN DAN SARAN	Error! Bookmark not defined.
5.1 Kesimpulan	Error! Bookmark not defined.
5.2 Saran	Error! Bookmark not defined.
DAFTAR PUSTAKA.....	Error! Bookmark not defined.
LAMPIRAN	Error! Bookmark not defined.