

ABSTRACT

INRI KURNIA ALMESA

Operating Level Manager's Interpersonal Competence (Based on Big-Five Personality Trait Theory). (Maria Theresia Widyastuti MM, Psi. & Mardiana, Psi.); Faculty of Psychology, Bachelor's Degree, Tarumanagara University, 78 pages, P1-P5.

The aim of this research is to find the operating level manager's interpersonal competence (based on big-five personality trait theory). The total subjects of this research are 139 operating level managers. The subjects of this research are divided by the big-five personality trait, such as openness to experience, conscientiousness, extraversion, agreeableness, and neuroticism. Researcher used questionnaire which is based on Likert scale to collect the data of this research. The data was analyzed by descriptive statistics with SPSS program 12th version. The result of this research shows that openness to experience and neuroticism tipe of personality has higher interpersonal competence score than the other personality types.